

Groove Virtual Office



From Data to Intelligence™
D2i Solutions Ltd.

Government Customer Stories

Florida Division of Emergency Management

"[Groove's] the tool that I see closest in its design and purpose as to how information flow actually works in a real disaster vs. trying to make the disaster information flow fit the inherent limitations of the tools"

-- **Craig Fugate, FDEM director**

[Read the case study](#)

THE UNITED STATES ARMY

"We chose Groove to support a requirement we had called Virtual Team Services Edge because it is very powerful in meeting the needs of those on the move, those who need to work offline, or those that may well be cut off from central servers. [Groove's] peer-to-peer capabilities keep people functioning even if they're cut off from the U.S....Groove is very good in our efforts in Iraq and Afghanistan to support secure communications and work outside the firewall to team with folks that are part of a multinational coalition of partners."

-- **Rick Morris, deputy chief battle commander, knowledge systems division of the Army CIO office**

[Read the article](#) | [Read the press release](#)



US Army Corps of Engineers®

"Right now, the Corps is actively engaged with its day-to-day responsibilities, along with our added mission of supporting Iraq and Afghanistan reconstruction. No matter how stretched we are, we must always remain at a high state of readiness so we can respond to any situation. Groove Virtual Office and Tomoye Simplify software are two tools for achieving our objective of leveraging our intellectual capital through collaboration, anywhere at anytime."

-- **Wil Berrios, chief information officer, U.S. Army Corps of Engineers**

[Read the press release](#)

HSIN, which the Department of Homeland Security rolled out in early 2004, is a collection of collaborative tools, including Groove Networks Inc.'s Workspace and Microsoft's SharePoint portal and workflow software, that works in real time over existing networks and the Internet. It's a "fairly ubiquitous way to send out alerts throughout the country. HSIN provides the ability for federal partners to reach out and touch local and state agencies."

-- **Lee Holcomb, Chief Technology Officer for the Department of Homeland Security**

[Read the article](#)

For many in these agencies, Groove offered a convenient end run around the government's own layers of information technology bureaucracy. "Responsibility for technology is very stovepiped within the government," said Glen H. Johnson, director of the State Department's Iraq Transition Management Staff, which has used Groove to collaborate with Pentagon and Coalition Provisional Authority personnel working to get the new US embassy up and running in Baghdad. "As long as all the parties are on Groove, communications can be opened dynamically."

-- **Glen H. Johnson, Director of the State Department's Iraq Transition Management Staff**

[Read the article](#)

"The Coalition Provisional Authority (CPA), the temporary governing body in Iraq, has been faced with many challenges since the ouster of Saddam Hussein and the Baath Regime in April 2003. One of the biggest is the need for ad hoc, secure communication and information flow among the CPA and the Iraqi ministries, the Iraqi

D2i Solutions Limited, Registered in England and Wales No. 4371523.

Registered Office: 11, Wessex Grange, Sherfield-on-Loddon, Hampshire, RG27 0ER

Phone: +44 1256 53 58 17 28 Registered for VAT no. 786 7521 80



From Data to Intelligence™

people, security forces, coalition partners, contractors, and suppliers. Groove lets us achieve horizontal fusion by allowing us to rapidly form cross-organizational teams using the public Internet for secure, encrypted communications. Its military-grade security, ability to support our needs in austere communications situations, and ease of use are contributing to our goal of rapidly returning governing authority to the Iraqi people. Moreover, we are excited about the possibility of extending Groove to support trans-lingual translation capabilities. This would allow coalition members to use a third party-developed tool inside secure Groove workspaces, supporting our need for conversations to occur in natural languages, with on-the-fly translations."

-- **Don Harrison, Special Assistant to the Principal Deputy Assistant Secretary of Defense for Networks and Information Integration**

[Read the article](#)

The United States Army 350th Civil Affairs Command was deployed to Iraq in January and is currently part of the Multinational Force Iraq. The Command and its subordinates provide the multinational force with expertise in planning, execution, and assessment of civil military operations. Army 350th Command personnel assigned to the knowledge management team developed a decision support system for civil military operations. The team responsible for developing the Web-based Civil Affairs Knowledge Management System (CAKMS) used Groove for secure communication between military members of the knowledge management team in Iraq, and civilian subcontractors and project managers working in the United States. "Our ability to collaborate in real time with our contractors halfway around the world allowed us to streamline the iterative design and development process for CAKMS. We were able to make sure our contractors understood the intent and procedural technicalities on the fly. Given that we were working on a shoestring budget in a combat environment with an extremely short timeline to produce results, this ability to communicate securely was critical to our success."

-- **Captain Gregory Vialle, United States Army 350th Civil Affairs Command**

[Read the press release](#)

"In Las Vegas, if they stopped a suspicious person on the Strip, law enforcement could put that into the [Groove] space, so everyone in the country would know about it. And if they threw a name out there, everybody could assist by checking their databases."

-- **Ed Manavian, Chief, California Justice Department**

[Read the article](#)

"We avoided having meetings that we didn't need to have. Groove allowed us to work individually, at our own level, but get permissions back and forth as we needed them."

-- **Kevin Newmeyer, Program Director for the Executive Secretariat, Inter-American Committee Against Terrorism**

[Read the case study](#)

"We converted the paper form into a Groove form and then asked the major players (DoD [Department of Defense], State, USAID [United States Agency for International Development], several UN agencies, NGOs [non-governmental organizations], Kuwaitis, Saudis, Brits, and U.S. Civil Affairs teams) to download Groove ... and invited them into the space. They began to talk to each other, civil to military, Kuwaiti to Brit, U.S. Army Civil Affairs to U.S. Marine Civil Affairs."

-- **Cmdr. Eric Rasmussen, U.S. Navy**

[Read the article](#)



Mitre Corp., which developed an automatic machine translation technology via instant messaging, is integrating it with Groove. The technology, set to be tested in Kona, Hawaii, July 2004 in a military capabilities demonstration called Strong Angel, would enable field officers using Groove to type notes in English and have them translated instantly into Arabic, or vice versa. Mark Maybury, executive director for information technology at Mitre, which evaluates technology for the military, said the peer-to-peer platform is suited to Iraq because it is "fault tolerant," meaning that destruction of any Groove-loaded laptop doesn't disable the rest of the system.

-- **Mark Maybury, Executive Director for Information Technology**



From Data to Intelligence™

 [Read the article](#)